

i. Before Dinner?

c)

d)

Catenian Association Annual Conference MANCHESTER 2008 OUR VIEWS ON THE CONFERENCE WEEKEND



YOUR VIEWS ON THE CONFERENCE WEEKEND MANCHESTER ON COMPLETION, PLEASE HAND TO A STEWARD AFTER MASS ON SUNDAY, TO THE RECEPTION DESK AT THE MIDLAND HOTEL IF YOU ARE BOOKED TO STAY FOR THE FAREWELL LUNCH, OR SEND TO JAI MILWARD, CATENIAN ASSOCIATION, 2nd FLOOR, COPTHALL HOUSE, STATION SQUARE, COVENTRY, CV1 2FY Name..... Circle Name Hotel where resident (if applicable) The questions below require either a "YES/NO" response please, or a rating (1 = Very Poor, 10 = Excellent). If you require additional space, please use another sheet. YOUR ENJOYMENT OF THE WHOLE WEEKEND (a) On a scale of 1 – 10, how would you rate your enjoyment of the whole weekend? 2 PROMOTION OF THE CONFERENCE WEEKEND TO MEMBERS (a) On a scale of 1 - 10, how would you rate the promotion of the weekend including the monthly articles in Catena, the Brochure/Booking Form enclosures in the November issue and the website? (b) Did you visit the Catenian Conference website? Yes/No (c) Would you be willing to book and pay on line in future years to reduce admin costs? Yes/No ORGANISATION OF CONFERENCE WEEKEND 3. On a scale of 1 - 10, how would you rate the organisation of the weekend in relation to: Application for/administration of tickets/handling of ticket queries? a) Welcome from local Brothers & Ladies on arrival at your hotel? b) Information available through the "Welcome Pack"? C) FRIDAY EVENING CIVIC RECEPTION AT THE MIDLAND HOTEL/TOWN HALL (please delete accordingly) On a scale of 1 - 10, how did you enjoy the evening? a) How would you rate the facilities provided? b) c) How would you rate the service (bar/cloakroom etc)? Any comments on the evening generally? **SATURDAY MORNING CONFERENCE** a) On a scale of 1 - 10 how would you rate the overall content of the Saturday morning Conference? b) How did you rate the innovation of the new electronic voting system? c) On a scale of 1 – 10, how valuable was the information obtained from the electronic responses? Comments: WHICH SATURDAY NIGHT DINNER EVENT DID YOU ATTEND? (Please delete as applicable) The Centenary Conference Banquet at the Midland Hotel, the Centenary Carnival Dinner and Dance at the Palace Hotel, or the Manchester Centenary Experience Dinner and Dance at Manchester United F.C. **Banquet** a) On a scale of 1 - 10, how would you rate the facilities for: Pre-dinner Reception drinks ii. **Banquet Dinner** On a scale of 1 - 10, how would you rate the service from the Midland Hotel staff? b)

ii During Dinner?

On a scale of 1 - 10, how would you rate the quality/enjoyment of the speeches?

On a scale of 1 - 10, how would you rate the quality of food?

On a scale of 1 - 10, how did you enjoy the whole evening?

iii After Dinner?

	a)	Centenary Carnival Dinner and Dance a) On a scale of 1 - 10, how would you rate the facilities for: i. Pre-dinner Reception drinks? ii. Dinner iii. Dancing		
	b)	On a scale of 1 - 10, how would you rate the service from Palace Hotel staff?	r Dinner?	
	c) d)	On a scale of 1 - 10, how would you rate the quality of food? On a scale of 1 - 10, how did you enjoy the evening?		
	a)	Manchester Centenary Experience Dinner and Dance On a scale of 1 - 10, how would you rate the facilities for: i. Pre-dinner Reception drinks? iv. Dinner v. Dancing		
	b)	On a scale of 1 - 10, how would you rate the service from the Manchester Unit i. Before Dinner? iii During Dinner? iii After	ted FC staff? Dinner?	
	c) d)	On a scale of 1 - 10, how would you rate the quality of food? On a scale of 1 - 10, how did you enjoy the evening?	•	
7.	FAREWELL LUNCH AT THE MIDLAND HOTEL a) On a scale of 1 - 10, how would you rate the facilities provided for the Farewell Lunch? b) On a scale of 1 - 10, how would you rate the service at the Farewell Lunch? c) On a scale of 1 - 10, how would you rate the quality of the food at the Farewell Lunch? Comments:			
8.	SATURDAY MORNING TOURS a) Did you participate in: Tour 'M' Tour of Manchester		e)	Yes/No Yes/No Yes/No
9.	a. b. c. d. e.	DTEL cale of 1 - 10, how satisfied were you with your hotel in respect of: Bedroom facilities ? Overall public areas (restaurant/lounge/bar etc)? Service? Quality of food? Value for money? Would you choose that hotel again?	·	Yes/No
10.	MANCH a) b)	HESTER AS A CONFERENCE DESTINATION Had you visited Manchester previously? On a scale of 1 - 10, how do you rate Manchester in respect of: i. Environment/cleanliness etc? ii. Facilities for a weekend (things to do)?		Yes/No
11.		E CONFERENCES ersonal circumstances, are you likely to attend future Annual Conferences? arrogate Yes/No 2010 Bournemouth Yes/No	2011 Newcastle/Gateshead	Yes/No
12.	HOW C	AN THE ANNUAL CONFERENCE BE IMPROVED?		
